

## ACP User Satisfaction Survey

	(0) Poor	(1) Fair	(2) Satisfactory	(3) Very Good	(4) Outstanding
<b>Overall Satisfaction</b>					
Overall, how would you rate the quality of the plan?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How well does the ACP address your concerns?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What is one thing we could do to improve your level of satisfaction?					

	(0) Poor	(1) Fair	(2) Satisfactory	(3) Very Good	(4) Outstanding
<b>Ease of Use</b>					
Text is clear, concise and succinct.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
First person voice is used where appropriate.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Job aids (tables, lists, decision trees, maps, figures) are used in place of narrative text where appropriate.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Figures are properly labeled.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Print is legible (font size and print quality).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Chapters are tabbed and labeled in print versions.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The index is complete.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The plan is easy to download and view from the internet.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Demographics:

I am primarily a:

- ☐ Planner

☐ Responder

I am a government employee:

- ☐ Federal  
☐ County  
☐ Not applicable

☐ State  
☐ Municipal

I am a private or non-profit employee working on behalf of:

- ☐ Vessels  
☐ Facilities  
☐ Other

☐ Pollution cleanup contractor/co-operative  
☐ Activist group  
☐ Not applicable

During a response, I would best describe my job as:

- ☐ Command  
☐ Planning  
☐ Finance  
☐ Public information/liaison

☐ Operations  
☐ Logistics  
☐ Scientific